

Any grievances regarding a meal modification plan can be directed to our kitchen manager at 716-683-2112 ext 119 or by emailing Our kitchen manager , Lisbeth Heerdt , at heerdt@smeschool.com . A response will be provided and every attempt will be made to receive a fair and equitable resolution. If a resolution cannot be reached , a parent/guardian may request and participate in an impartial hearing to resolve the grievance.